



HCL

DRYiCE IntelliOps™

Enable autonomous IT with advanced AIOps and business observability



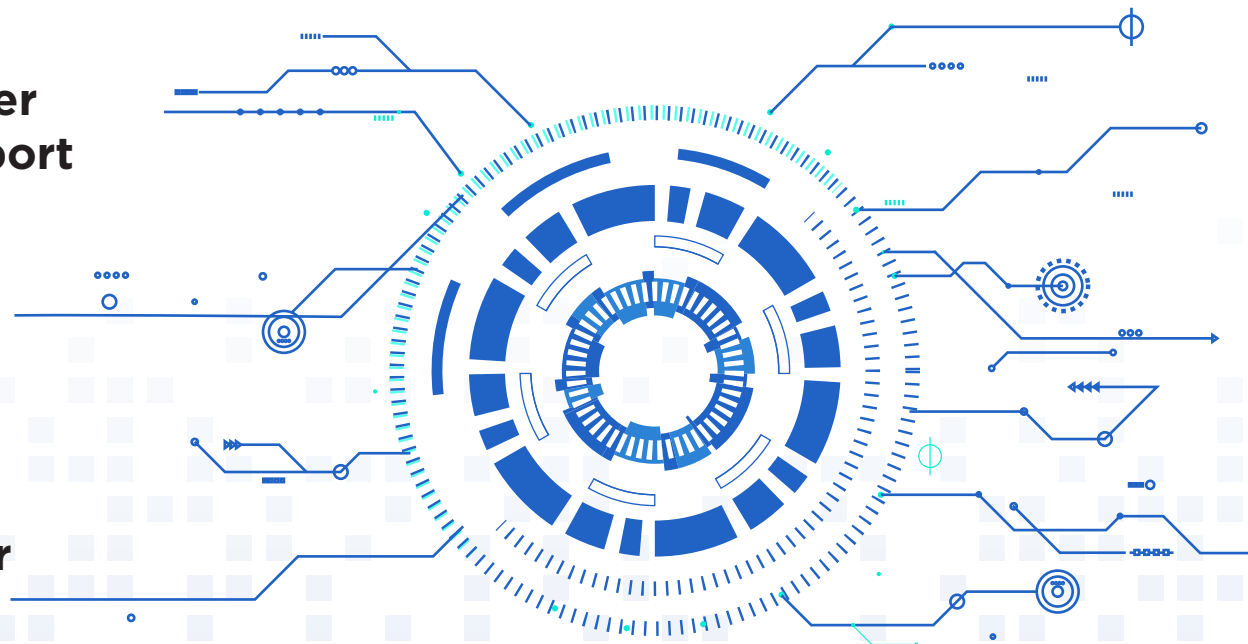
Are you struggling with multiple solutions in your IT environment?

Enterprises today have invested heavily in complex solutions for digital initiatives in modernizing their technology landscape while trying to support user expectations for continuously available digital services. But a few challenges impede their progress. The most pertinent is the siloed implementation of AI and automation point solutions, that are aimed at addressing a particular symptom rather than the underlying cause of an IT issue and no insights on business impact, leading to:

Fragmented customer experience and support

Limited automation

Multiple licensing for multiple products



Complex vendor management

High CAPEX and OPEX

Repetitive incidents and high MTTR

DRYiCE IntelliOps

Enabling AI-driven operational resilience



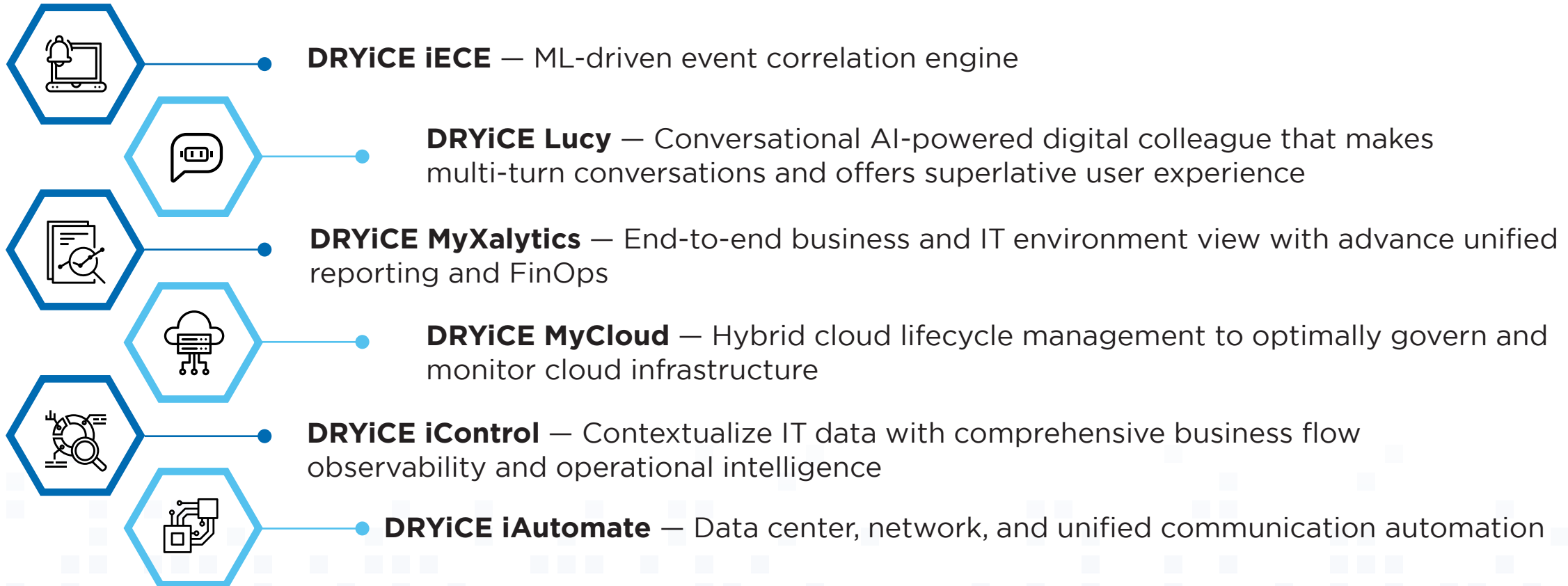
DRYiCE IntelliOps is an integrated, full-stack AIOps and observability solution bundle that manages end-to-end agile IT infrastructure for resilient, predictive, and continuously available digital services aligned to core business objectives.

With IntelliOps, organizations can deliver stable, predictive IT landscape that serves as a foundation for hybrid transformation initiatives to run smoothly and scale with business growth.



IntelliOps modules

Outlining solution components



IntelliOps features

Empowering next-gen enterprises

Predict

- Device or capability-oriented monitoring
- User behavior monitoring
- End-point monitoring
- Network performance monitoring
- Application performance monitoring



Visualization

- Persona-based reporting
- Proactive notifications
- Single pane visibility
- Organization on page



Act

- Root-cause detection
- Anomaly detection
- Historical health and performance telemetry



Engage

- Automation recommendation
- Knowledge recommendations
- Workflow recommendations
- Autonomous operations
- Pre-built adapters for third party integrations



Observe

- End to end observability
- Business insights and patterns generated from large complex datasets
- Anomaly detection and trend visualization
- Enhances business decision-making processes



Collaborate

- Service status and availability metrics
- Predictive analytics and forecasting
- AI-driven ticket analysis for potential automation



IntelliOps benefits

Aligns with the client business goals to foster improvements



IntelliOps is a solution that seamlessly integrates to realize the vision of true advance AIOps. It is genetically developed to manage hybrid landscapes, accelerate the digital growth and get maximum ROI from a single effort.



Discounted bundle price with a single license



Establish IT as a strategic enabler



Pre-integrated with OOB use cases



Increase business performance and availability



Enable agile business decisions



Reduce operations cost

IntelliOps at work

Success stories



\$4B industrial minerals company introduces automation in provisioning and self-healing across plants to standardize processes and improve IT agility, resilience, and efficiency with IntelliOps.



88% successful resolution rate



61% reduction in MTTR



IntelliOps implements unified element monitoring and reporting, event management, and automation for leading Belgian energy company to simplify IT ecosystem and promote end-to-end visibility.



91% successful resolution rate



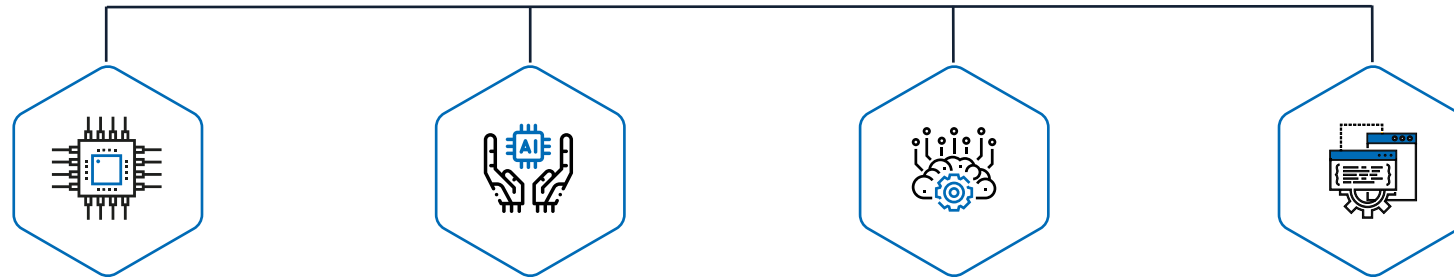
VM readiness timelines reduced from 3 days to 8 hours

About DRYiCE Software



DRYiCE Software is a division of HCL Technologies focused on building industry-leading software products for transforming and simplifying IT and business operations by leveraging AI and Cloud.

Our vision focuses on:



Enabling a Service Oriented Enterprise

AI-Led Service Assurance

Driving Enterprise-Wide Digital Agility

Business Flow Intelligence



Want to know more?
Visit our website at dryice.ai or
write to us at dryicemarketing@hcl.com