HCLSoftware

HCL HERO
An IT Administrator's
best friend

HCL **Workload Automation**

An **Overview**

Enterprises depend on Workload Automation to manage business critical workloads, reduce operating costs and deploy new services faster. HCL HERO (Healthcheck and Runbook Optimizer) effectively helps IT Administrators monitor the health of their servers and perform informed recovery actions with specialized Runbooks, keeping your multiple Workload Automation environments responsive and reliable. Reduce manual labor, reduce downtime of servers, and improve IT operational efficiency across the enterprise.

The **Capabilities**

HCL HERO effectively combines centralized application monitoring with Runbook automation, providing a solution dedicated to Workload Automation, that makes your infrastructure easy to control and hassle free. It helps:
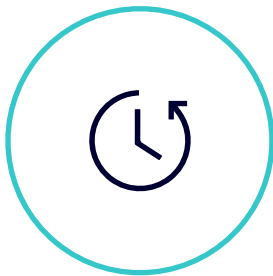
Monitor

Monitor the health of multiple production and non-production environments simultaneously
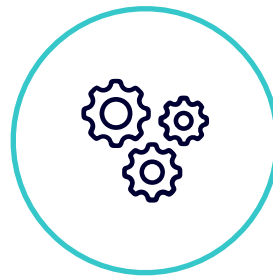
Measure

Provide dedicated performance indicators for Workload Automation, with predictive analysis and Runbook recommendation

Recover

Recommend and execute Runbooks correlated to specific issues identified on the components of your application server infrastructure

Integrate

Easily integrate a runbook library with customized monitors and KPIs

The **Benefits**

HCL HERO brings the benefits of Artificial Intelligence (AI) technology to customers. By providing an automated, intelligent solution to monitor the health of your Workload Automation environments, HCL HERO frees up IT Administrator's time and reduces manual effort:

Out-of-the-box Monitors and Runbooks

- Eliminate the need to manually maintain custom monitor scripts
- Open platform to integrate predefined custom monitor scripts and Runbooks

Prediction on KPIs trends

- Provide actual KPIs, such as throughput and queue monitoring
- Provide AI-powered trend estimation of KPIs to predict potential problems.

Failure Prevention

- Provide intuitive dashboard with warnings and errors prioritization and email notifications
- Control internal queues exhaustion before system hangs

Achieve Optimum Performance

- Get insights on your infrastructure weaknesses
- Monitor critical agent availability
- Plan resources allocation

Make the most out of these solutions with the Automation Power Suite bundle and enjoy the advantages of a perpetual pricing model. Automate more, better, smarter! Contacts us at HWAinfo@hcl.com.
For more information, visit our webpage here, tune into the Automation Series | Podcast, and read our latest technote here.

HCLSoftware

Fueling the Digital+ Economy

About HCLSoftware
HCLSoftware is a division of HCLTech (HCL) that operates its primary software business. It develops, markets, sells, and suppos over 30 product families in the areas of Digital Transformation, Data Analytics & Insights, Al and Automation, and Enterprise Security. HCLSoftware has offices and labs around the world to serve thousands of customers. Its mission is to drive ultimate customer success with their IT investments through relentless innovation of its products.